

Narrow Ribbon & Multi-Adapters for the Express Printer

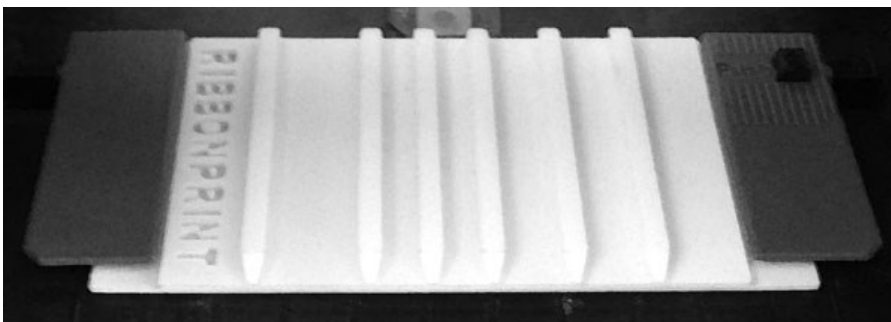
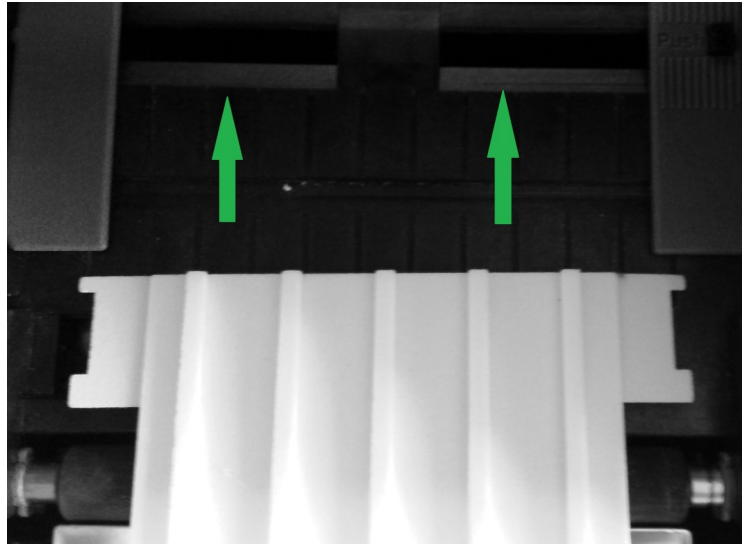
Multi-adaptors can be used to enhance the Express Printer through increasing the accuracy of the print alignment, printing with narrow ribbon and printing with multiple ribbons.

Multiadaptors allow you reduce the cost of printing by achieving the optimal combination of ribbons and transfer foils. The multiadaptors are design to work with the 3 foil widths. 30mm, 55mm & 110mm .

There are 9 adapters for the express printer, narrow adaptor (2 x 7mm, 2 x 10mm & 1 x 15mm), 8 x 7mm, 6 x 10mm, 4 x 15mm, 4 x 20mm, 3 x 25mm, 2 x 38mm, 1 x 48mm and 2 x 48mm.

Installing the adaptor

- Open the green ribbon guides to the widest position . Slide the adapter under the ribbon guides as illustrated.



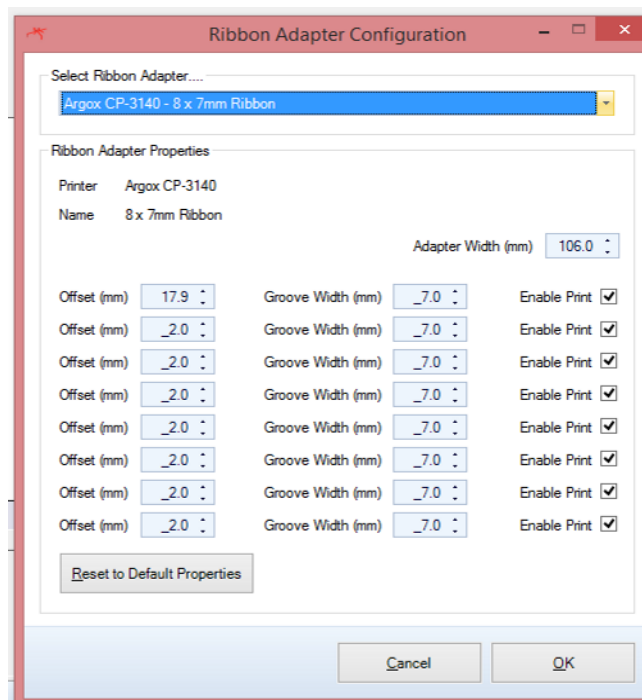
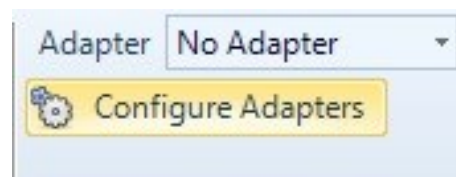
- Close the ribbon guides until the multi-adaptor is held firmly in place.

- Load the ribbon into the desired groves in the adaptor.
- Check that the gap between the ribbons is maintained over the front rollers
- Ensure that the eye of the ribbon sensor is located underneath a ribbon.
- Close the print head as normal



Printing with the adaptors

- Create your design as normal selecting the appropriate width for your ribbon, regardless of how many ribbons you plan to use in the adaptor.
- Connect the printer and select the print tab
- Click on the adapter dropdown box and select the appropriate adaptor
- In the adapter configuration, select “enable print” for each groove that has been loaded with a ribbon
- Press Print, your design will be replicated on each of the ribbon
- If the print is not aligned perfectly, adjust the adapter settings to get perfect alignment



Troubleshooting

Design is not aligned correctly

- Always press the feed button after closing the print head to ensure the ribbon is aligned correctly
- Ensure ribbon is snug between ribbon and multi-adaptor guides
- Ensure correct printer is selected from the print tab
- Ensure the correct multi-adaptor is selected
- Measure your ribbon to ensure it is the same width as in the design window
- Reduce the print speed

Printer starts but then stops abruptly

The printer is not sensing the media, ensure the “eye” of the front sliding sensor is underneath the ribbon then reset the printer, press and hold the feed button until both lights go out.

If issue persists after aligning front sensor. Place a small piece of dark tape over the rear sensor (located under the white rollers)

[Video instructions for narrow ribbon adapter @ www.ribbonprint.com](http://www.ribbonprint.com) and [select FAQ](#)